

South London Cardiac and Stroke Network South East London Stroke Acute Workstream Plan

Workplan owners: Ajay Bhalla & Dulka Manawadu
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Circulation: Workstream members, SLCSN

Aims

The aim of this workstream group is to facilitate a sector wide approach to the delivery of high quality and equitable acute stroke and TIA services in South East London; to identify future service development needs and make recommendations to facilitate the continuous improvement of these services across the sector.

Objectives

The objectives of the workstream group are to:

- Identify and address delivery issues for acute stroke services across SEL including repatriation, mimics, capacity etc.
- Monitor HASU, SU & TIA service performance against the London standards
- Identify and log risks and issues and ensure actions are taken to mitigate and manage these
- Identify need for specific, time limited, action focussed task groups as required e.g. SU nursing competency development group
- Evaluate and monitor the progress on the work of the task groups at agreed regular intervals and ensure delivery against agreed actions
- Facilitate involvement / representation of all relevant professionals, organisations and agencies
- Ensure patients and carers views are incorporated into the workstream task groups and the work plans
- Identify and address training and education needs to improve consistency across sector professional groups and MDTs
- Facilitate communication and information sharing within and between organisations
- Understand current provision of end of life care and potential areas for improvement, share good practice, including processes to support patient choice
- Review performance against London standard RI5 (NICE Quality Standard 7) – % patients receiving 5 x 45 minute face-to-face sessions per week of each therapy as necessary

Actions/Activity	Outputs / outcomes	Responsible	Timescales for delivery
Meet on a quarterly basis	Attendance lists from minutes reflects involvement of relevant professionals and organisations	Chairs & network lead	quarterly
Review current provision of end of life care and identify potential areas for improvement, share good practice, including processes to support patients choice	End of life care provision baseline and recommendations document;	Network	By end of 2011
Ensure established guidelines and protocols are kept up to date e.g. repatriation, escalation policy, TIA pathway & referral		Network lead	When required
IEP baselining exercise – to review current processes, potential areas for improvement, and make recommendations	IEP baseline and recommendations document	Network	July 11
	For internal escalation within each trust	Members	August 11
Provide robust quarterly data on: <ul style="list-style-type: none"> TIA & CEA services Repatriation delays Reasons for direct admissions to SUs 45minute therapy provision 	This is to be reviewed at each meeting. The network will retrieve remaining data required from the London Minimum Dataset returns including direct admissions to SUs and Length of Stay data	Providers	Quarterly
Improve TIA services across sector to ensure consistency and equity in delivery	Improvement in performance against London TIA standards	Providers	Quarterly
Identify risks and issues at each meeting	Evidence in minutes of Current risk and issues identified and agreed at each meeting prior to Pan London board report	Members	Quarterly
Consider patient and public engagement in all tasks/projects and for any guidelines / protocols developed	Evidence of patient and carer views being sought	Members	Quarterly
Consider GP engagement in all tasks/projects and for any guidelines / protocols developed	Evidence of GP involvement	Members	Ad hoc
Engage in network pharmacy work stream and relevant projects/policy development	Evidence of joint working with pharmacy	Members	Ad hoc

Monitor performance and highlight actions to mitigate against risks	Continuous improvement against performance standards	Members	Quarterly
Monitor progress of following task groups / work areas:			
HASU Nursing Competencies	Evidence in minutes of feedback from active task groups	Gill Cluckie	Quarterly
SU Nursing Competencies	Evidence in minutes of feedback from active task groups	Gill Cluckie	Quarterly
SALT, OT & PT Workbooks	Evidence in minutes of feedback from active task groups	Vanessa Brunning & Elaine Hayward	Quarterly
ASI projects	Evidence in minutes of feedback / regular reports on ASI project progress and shared learning across the sector	Alice Jenner	Quarterly
Co-dependencies/linkages			
ASI Workplan Therapies Working Groups HASU Nursing Competencies SU Nursing Competencies Pharmacy Workplan			
Reporting			
<ul style="list-style-type: none"> Accountable to the Strategy and Commissioning Group (SCG) - new Report quarterly – following each meeting to the SCG Feed in to Network strategic reports e.g. ACE/Ops Board/CCG/PLCSNB etc. Risks and issues to be highlighted in these reports. 			
Workstream Chairs: Ajay Bhalla & Dulka Manawadu			
Workstream members: At least one management representative from each Trust; at least one senior clinical representative from medicine, nursing & ED from each Trust; a sector therapies representative and SLCSN representative. A rotational/single individual to regularly attend the SEL rehab workstream to ensure both workstreams are linked.			
Network Leads: Janelle Devereux & Vanessa Brunning			