



Lewisham Healthcare NHS Trust

How a community heart failure service
audits itself.

Pippa Askew

Community Heart Failure CNS

Why we collect what we do

- Past History: , why we started collecting audit info:BHF, DOH,PCT.
- Who enters data
- How long it takes
- How this helps, proof of impact of service
- Funding-continuation of funding for service
- CCAD has been implemented at UHL



Audit form



Lewisham Monthly Activity form

Name |

Base... Honor Oak HC

Community Heart Failure Specialist Nurse Service

Lewisham Hospital

Date: April 2010



Date	Total no. of patients seen	Total no. of home visits	Total no of clinics	No. of clinical related phone calls	No. of new referrals	No of discharges	Hours of clinical supervision	No.s of hours of patient related paperwork	No. of hours of service dvlpmt and project work	No. of hours teaching sessions delivered	No. of hours study days attended	No. on active caseload	No. on inactive caseload	RIP
Dec 2010														
No.s														





Audit Screen

CHF Nurse Monthly Audit figures/Statistics - Pippa Askew

Date 2010

Patient no.s

New referrals	<input type="text" value="0"/>
Discharge to GP	<input type="text" value="0"/>
Discharge to CM	<input type="text" value="0"/>
Discharge to other	<input type="text" value="0"/>
Deaths	<input type="text" value="0"/>
Active caseload	<input type="text" value="0"/>
Inactive caseload	<input type="text" value="0"/>
Pts reviewed with CMs	<input type="text" value="0"/>
No.s of CMs seen	<input type="text" value="0"/>
Palliative care patients	<input type="text" value="0"/>
No. of new referrals with whom smoking discussed	<input type="text" value="0"/>
No. of new referrals referred to PN for Smoking Cessation	<input type="text" value="0"/>
Patients seen in clinic	<input type="text" value="0"/>
Patients visited at home	<input type="text" value="0"/>

Home Visits and Clinics

Total no. of home visits	<input type="text" value="0"/>
Home visits cancelled by pt	<input type="text" value="0"/>
Home visits cancelled by nurse	<input type="text" value="0"/>
No of clinics held	<input type="text" value="0"/>
No of clinic appts cancelled by pts	<input type="text" value="0"/>
No of clinic appts cancelled by nurse	<input type="text" value="0"/>
DNA's	<input type="text" value="0"/>

Analysis of Time Worked (Hours)

Patient related paperwork	<input type="text" value="0.00"/>
Patient related phone calls	<input type="text" value="0.00"/>
Clinical related phone calls	<input type="text" value="0.00"/>
Liaison with other agencies	<input type="text" value="0.00"/>
CM support (Hours spent)	<input type="text" value="0.00"/>
PN support (Hours spent)	<input type="text" value="0.00"/>
Clinical supervision	<input type="text" value="0.00"/>
Service development	<input type="text" value="0.00"/>
Teaching	<input type="text" value="0.00"/>
Study	<input type="text" value="0.00"/>
Meetings	<input type="text" value="0.00"/>
Travel	<input type="text" value="0.00"/>

Titration of Meds

Diuretic	<input type="text" value="0"/>
ACE	<input type="text" value="0"/>
Beta	<input type="text" value="0"/>
Other	<input type="text" value="0"/>
ARB	<input type="text" value="0"/>
Tests	
BNP	<input type="text" value="0"/>
Echo	<input type="text" value="0"/>
Other	
Compliments	<input type="text" value="0"/>
Complaints	<input type="text" value="0"/>
Accidents/near misses	<input type="text" value="0"/>